

9 May 2018

To Whom It May Concern:

I highly recommend Mr. Barry White who has consulted for Chi the Spa based at Edsa Shangri-La from June to December 2017.

During this time Mr. White has assisted us with all facets of the spa from strategy, operations efficiency, financial reviews, guest experience, training, product development, conceptualization of events and set a road map for the team.

Mr. White is very well versed with the spa and wellness business, extremely organized, reliable, works independently and is able to follow through to ensure that the quality standards expected are strictly observed and implemented.

Mr. White would be a great asset for your company and has my highest recommendation. If you have any further questions please do not hesitate to contact me.

Sincerely,

Amit Øberoi General Manager

